



edmonton
metro
transit
services
commission

2023 EMTSC Business Plan

EMTSC is planning for today and for our future. We are building an integrated regional system that is responsive now, and for the additional million residents expected to reside in the Region in the next 25 years. All of this operational work is guided by a commitment to serve as effective and efficient stewards of public resources, working to fulfill our mandate to deliver an integrated regional transit service to the metropolitan area



Preparation for Service Delivery



Business as Usual Activities



Evolution of the Commission

- **Negotiation and Execution of Service Transition Agreements**
Subject to the negotiation and execution of Service Transition Agreement, EMTSC will, where appropriate, **transition municipal employees** and **transfer assets** to the Commission.
- **Preparing for Service Launch 2022 - Q1 2023**
To ensure a smooth service transition and positive experience for riders, EMTSC will work with Member Municipalities to identify **Service Transit Ambassadors**, **coordinate ARC use**, as well as develop a branding approach to **identify the interim fleet**, the **service signage**, and **website**.
- **Oversee Operation of Service Brand Transit May - December 2023**
- **Prepare 2024 Budget**
- **Stakeholder Relationship Management**
- **Municipal Relationship Management**
- **Progress Reporting on Strategic Objectives**
- **Continue Bylaw and Policy Development**
- **Building Organizational Capacity**
Subject to municipal service agreements, EMTSC will build frameworks for **managing risk**, **procurement capacity**, **asset management**, and **long-term financial planning**.
- **Funding Advocacy**
National and provincial advocacy, involvement with CUTA to advance ongoing operating support in the form of long-term sustainable transit funding solutions.
- **Governance Review Q2 2023**
Commission guidelines require a review of current governance to be completed within its first year of operation.
- **Diversity, Equity and Inclusion**
Continue to advance diversity, equity, and inclusion principles and practices commensurate with organizational growth and evolution.